

# Convenient Supply Turn On

**Opening of Utility  
Account for Residential  
Premises\* can be as easy  
as sending a SMS to  
71777**

\*Applicable for residential premises under personal name only.



***Another convenient service brought to you by SP Services***

**Step 1:**  
Type the required information in this format and send to 71777

OPEN,<Name as per NRIC/FIN>,<NRIC/FIN>,<Premises Add>,<Date of Appointment>,<AM/PM>,<Elect/Water/Gas>,<Postal code+unit no of Mailing Add>

Or send 'OPENACC' TO 71777. You will receive the template through SMS. Select the forward function to key in your own details into the template and send the SMS to 71777.

Example:  
OPEN,TAN ENG BENG,  
S1234567A, BLK 123  
KIM TIAN RD #02-1234  
S320123, 17 JAN 2007,  
AM, ELECT/WATER,  
S777888 + #11-1234

Did you receive a confirmation?

**Step 3:**  
If your application is successful, you will receive an SMS informing you of the utility account number and the appointment date/ time.

**Step 2:**  
Wait for an acknowledgement SMS to confirm submission of your request

**Step 4:**  
On the day of turn-on, our technician will need you to sign the application form and provide a copy of your NRIC/ employment pass.  
If you are getting someone else to be present for the turn-on, please sign the application form beforehand.  
You can obtain a copy of the form at our website [www.spservices.com.sg](http://www.spservices.com.sg) or at any of our customer service centres.